

1 A SYSTEM AND METHOD FOR PROVIDING REQUESTED QUALITY OF
2 SERVICE IN A HYBRID NETWORK
3

4 **ABSTRACT**

5 Telephone calls, data and other multimedia information is routed through a
6 hybrid network which includes transfer of information across the internet. A
7 media order entry captures complete user profile information for a user.
8 This profile information is utilized by the system throughout the media
9 experience for routing, billing, monitoring, reporting and other media control
10 functions. Users can manage more aspects of a network than previously
11 possible, and control network activities from a central site. The hybrid
12 network also contains logic for responding to requests for quality of service
13 and reserving the resources to provide the requested services.

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